

# HATFIELD CITY IMPROVEMENT DISTRICT

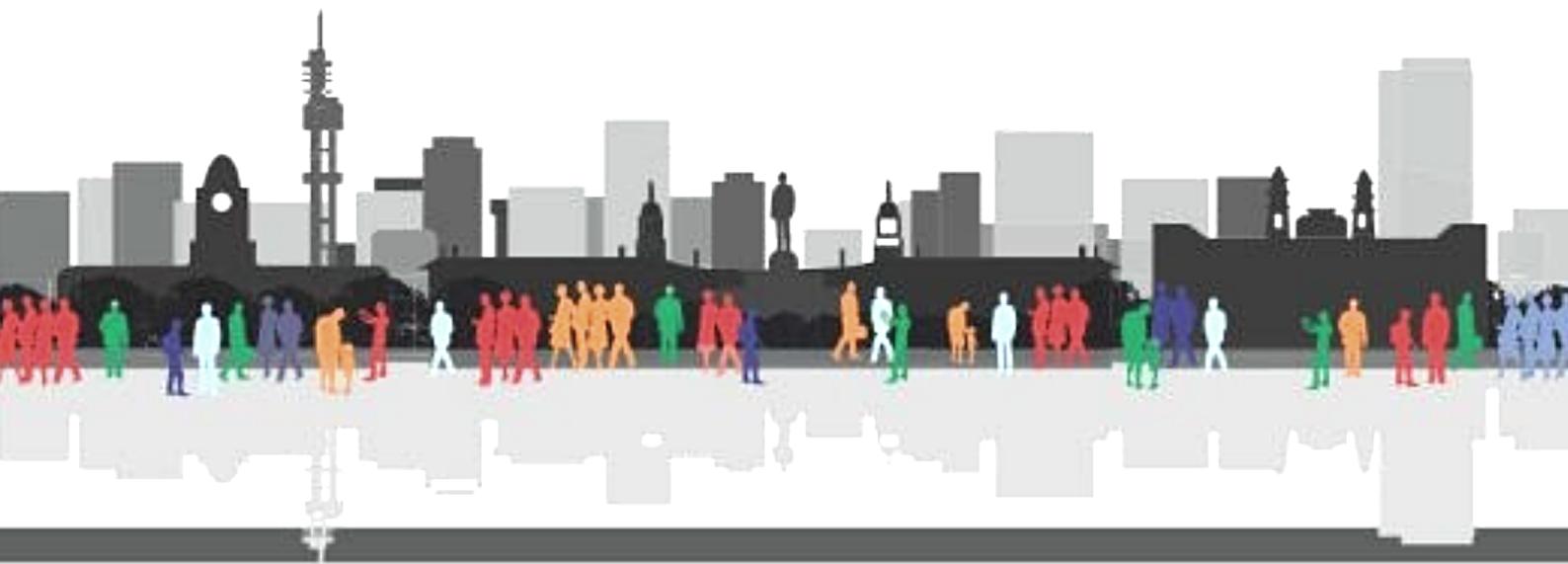
*"Proudly serving Hatfield"*

JUNE 2020 ISSUE

# pulse

THE HATFIELD CAMPUS VILLAGE

**EXCLUSIVE - THE URBAN RENEWAL AND BEAUTIFICATION OF HATFIELD**



## HCID CEO

***The Covid 19 pandemic has certainly changed our landscape during lockdown in a personal, business and physical sense.***

Keeping Hatfield functional, however, is, and will always remain our priority. We are extremely satisfied with the team's effort to date. Crime has come to a grinding halt, while our cleaning team has managed to keep our public areas in pristine shape.

As government continues to systematically relax lockdown measures to restart the economy, we are hopeful that the business sector will also be able to get going. Our hearts go out to our Hatfield businesses who has felt the brunt of the economic shutdown, but we are hopeful that the losses experienced will be recovered over time.

The University of Pretoria re-opens in tranches. During the current level of their lockdown, a third of its student population returned.

The fundamental flaw in our micro economic makeup continues to be the absence of families

## TABLE OF CONTENTS

FROM THE CEO'S DESK	P2
BROKEN WINDOWS	P3
URBAN REGENERATION	P7
THE VALUE OF URBAN DESIGN	P9
THE LANDLORD CHALLENGE	P10
UNIVERSITY OF PRETORIA	
REPORT	P11
LOCKDOWN AND THE HCID	P13
CONTACT US	P15

living in Hatfield, that should really be the primary driver of the local economy, with students providing a supplementary revenue stream when the University is in session.

By the same token, the absence of students in Hatfield, is impacting negatively on landlords, the primary stakeholders of the Hatfield CID. We are fully aware of diminishing rental incomes and other stresses placed on landlords.

In latter regard the Hatfield CID team can work harder to ensure we create value by ensuring that Hatfield remains functional from an urban

management perspective, and by fighting criminality in our suburb. Additionally, we will continue to implement austerity measures in our spending and financial management processes.

Hope is not a strategy for us. The CID will continue to forge partnerships with the entire Hatfield community to ensure we work together for a better suburb.

***As they say in the classics "tough times don't last, tough people do".***

LUCAS LUCKHOFF\_CE0, HATFIELD CID

## THE BROKEN WINDOW

***"The broken window theory is a criminological theory that states that visible signs of crime, anti-social behavior, and civil disorder create an urban environment that encourages further crime and disorder, including serious crimes. The theory suggests that policing methods that target minor crimes such as vandalism, public drinking, and fare evasion help to create an atmosphere of order and lawfulness, thereby preventing more serious crimes."***

The theory was introduced in a 1982 article by social scientists James Q. Wilson and George L. Kelling.



In an urban environment, where there are few, or no people around, individuals look out for signals within the environment, to determine the status of the social norms in that particular setting, and thereby calculate the risk of getting caught. One of these signals, is the area's general appearance.

Under the **"Broken Windows Theory"**, a clean, neat and orderly environment, sends the signal that the area is monitored, and criminal behavior is not tolerated. A disordered, unmaintained environment with broken windows, graffiti and excessive litter sends a very clear signal, that the area is not monitored, and that criminal behavior has little risk of detection.

The theory assumes that the landscape "communicates" to people visiting that area.

A broken window silently transmits the message that that community has a lack of social control and, therefore, the assumption might be made by criminals, that the community is unable or even unwilling to defend itself against a criminal invasion. It is not so much the actual broken window that is important, but the message the broken window sends to people. It symbolizes the community's defenselessness, vulnerability, and a lack of cohesiveness.

Neighborhoods with a strong sense of cohesion, fix broken windows and assert social responsibility on themselves, thereby giving themselves control over their space. Under the impression that a broken window left unfixed can lead to more serious problems, like unwanted elements and crime in their area, residents can begin to

change their own community.

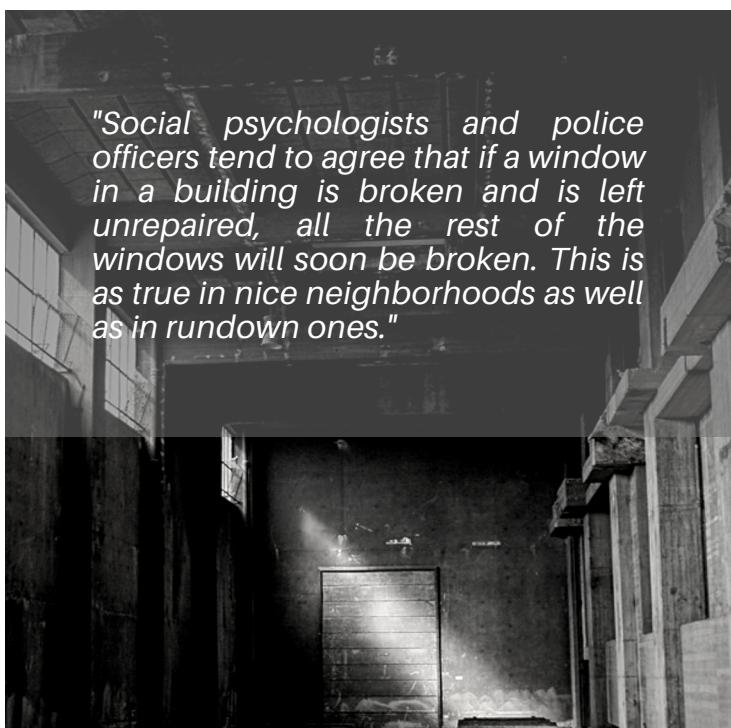
Regarding social geography, the broken windows theory is a way of explaining people and their interactions with space. The culture of a community deteriorates and change over time with the influence of unwanted people and their behaviors.

All spaces have their own codes of conduct, and what is considered “normal” will vary from place to place. The concept also takes into consideration spatial exclusion and social division, as some people may behave disruptive and will, therefore, be “unwanted” or “undesired” in that specific space.

A community has its own standards and communicates a strong message to criminals, by social control, that their neighborhood does not tolerate any criminal activities, but should a community be unable or unwilling to ward off would-be criminals on their own, policing efforts will be needed.

By removing unwanted people from the streets, the residents will feel safer and will have a higher regard for those protecting them.

By excluding the “unruly”, an active attempt is made to keep the balance and cohesiveness of a community.



*“Social psychologists and police officers tend to agree that if a window in a building is broken and is left unrepaired, all the rest of the windows will soon be broken. This is as true in nice neighborhoods as well as in rundown ones.”*



# HATFIELD

SAFETY &  
SECURITY

**In Hatfield, the Hatfield City Improvement District plays a vital role in preventing social and urban decay through practicing a “Zero Tolerance” approach towards any crime in the area.**

The main priority of the Hatfield CID is the safety of the people residing and working in the suburb, as well as visitors to, and people passing through Hatfield en route to other destinations in the city. This is achieved by utilising the services of an outsourced **security company** with personnel deployed on a 24/7 basis.

In September 2017, the City of Tshwane, in partnership with the Hatfield CID, launched the first Tshwane Metro Police Department Bicycle Unit in Hatfield. The area is now patrolled by the **bicycle unit of the Metro Police** as well. This added initiative has succeeded in reducing criminality in Hatfield.

14 November 2019, the City of Tshwane, in collaboration with the University of Pretoria, the HCID and other key stakeholders, launched the **Hatfield Tshwane Metro Police Department (TMPD) Satellite Station**, the first facility of its kind in the City. This project represents a significant collective effort in working towards ensuring the creation of a safe city for all. It also highlights the important role community stakeholders can play in driving change in their neighborhood through continued interactions with the City.

The routes surrounding the University are mainly used by students, therefore, particular attention is paid to the safety of pedestrians. For this purpose, a **University of Pretoria Guardian Route** has been established in collaboration with the University’s Security Services. The routes are patrolled by security personnel.

**Working to support the service delivery function of the City of Tshwane, the Hatfield City Improvement District has a team of 16 people, responsible for the daily cleaning and maintenance of the streets and public spaces within the boundaries of the CID, seven days a week.**

This team removes approximately 40 000 bags of refuse from the streets of Hatfield annually. Their tasks include: **clearing litter, trimming trees, the removal of unwanted plant material, fixing potholes, and removing graffiti and illegal advertising.** Between 300 to 500 maintenance projects are conducted each year.

The team also promotes the concept of a **"Green Hatfield"** through ensuring that waste like paper, glass and tins are recycled. Plant materials are taken to the University's mulching plant, some of which is used to enrich the soil in the flower boxes that have been built in the suburb.

Members of the HCID Cleaning team are rewarded for their recycling activities by earning additional money for collected recyclable items. This also promotes their awareness of the need to protect the environment.

The objective of the team is to ensure that the streets of Hatfield are well kept, litter-free and contribute to a welcoming, aesthetically pleasing experience.

All of the above initiatives are aimed at preventing the **"broken window"** syndrome from taking a hold in Hatfield, with its accompanying criminality.

As mentioned above, a well-managed suburb confirms the impression that the community is serious about taking care of its surroundings and counteracting criminality.

While we have setbacks occasionally, we have many successes. If everyone "chips in", we can be even more successful.



## HATFIELD BEAUTIFICATION

**Beautification is described as the action or process of improving the appearance of a person or a place.**

Beautification, in the latter instance, is the process of making visual improvements to a town, city, or urban area and projects are often undertaken by city councils to refurbish their CBD areas in order to boost tourism or other commerce.

In Hatfield, we have the desire to build a world class suburb, and the CID has been instrumental in undertaking paving projects to uplift the image of the area.

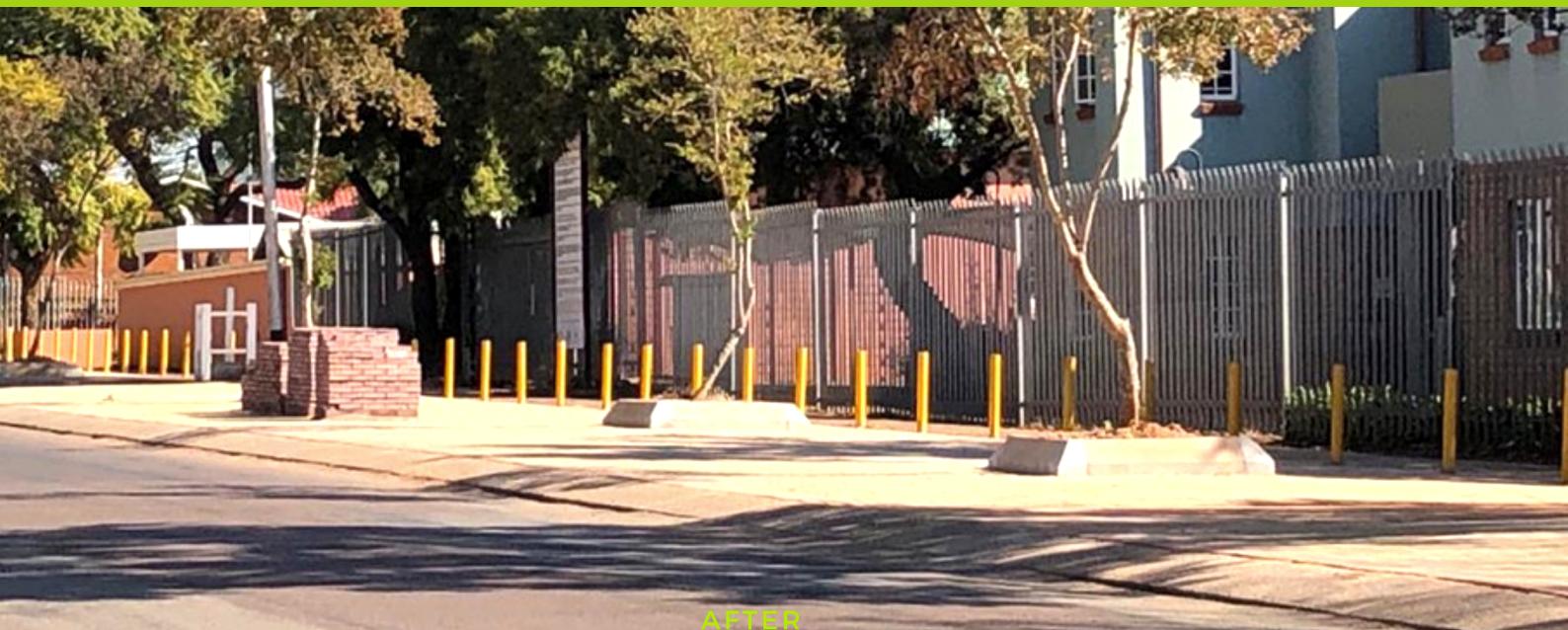
During the last 4 years, approximately 18 000 square meters of paving was done, and flower beds built in the public areas adjacent to the Hatfield campus with the support of the University of Pretoria. The purpose with the project was to improve accessibility for students, staff and visitors to the area, who in days gone by, had to contend with uneven,

dirt surfaces which, during time of downpours, became quite treacherous. Moreover, vehicles were often parked in these spaces, obstructing pedestrian traffic and forcing pedestrians onto the road surfaces, where they had to contend with vehicular movement. Because the surfaces were unpaved, rainwater tended to wash mud and sand onto the roads, resulting in blocked drains, which in turn, required frequent clean-up operations.

The paving projects have allowed us to clearly demarcate the pedestrian walkways from the vehicle parking areas. The project has been implemented in phases over several years as funds became available.

Despite Covid-19, the HCID, in conjunction with the University of Pretoria, have identified South Street as a potential beatification project for 2020. A tender process was undertaken and a suitable contractor was awarded the project. After government announced the relaxation of certain of the lockdown restrictions in level 3 to reinvigorate the economy, the contractors were able to commence work on the above project. The **South Street project** will be completed by 1 July 2020. The adjacent photographs tell the story of how paving can change the face of a once dull street. In the longer term we aim to include street furniture to make our public areas even more attractive for pedestrians.

We will continue to make Hatfield a more desirable suburb through these and other projects.



# THE URBAN REGENERATION OF HATFIELD

Siegwalt Küsel \_ Habitat Landscape

***The Hatfield Urban core has experienced a steady decline and degradation over the last 20 years. In some respects, it has followed the trajectory of similar ‘university towns’ throughout much of the world but in other respects it is completely different. Comparable to a number of cases in the United States of America, the University of Pretoria and the core have increasingly separated, turned their backs on each other, eventually fragmenting the critical symbiotic connections, relations and interdependencies.***

Yet, just 20 years ago, the core was a vibrant mixed-use area supporting A-grade office, retail and entertainment offerings. It was a go-to, vibrant and lively environment where families, residents, business, office workers and students mingled side by side. Unfortunately, the Hatfield Urban core has lost much of the former character as we have since then focused on, and developed for, the needs of one user group only – students. In the words of one observer the ‘Kindergarten’ colours splashed over the new high-rise of the precinct ‘says all play no work’.

In responding to the needs the students we have developed fantastic and exciting buildings, gyms, cinema rooms, roof gardens and much more, but these islands of greatness are not integrated with the surrounding fabric, nor connected to the University via pedestrian walkways and the other elements of the ‘Public Space of the City’. In this relentless pursuit of the student market, land value has rocketed, and we have driven out all the activity generators, the legendary (and infamous) bars, cafes, coffee shops and restaurants. The public space of the former Square is no more. The introduction of the Gautrain Station to the precinct that has been so catalytic in transforming other areas, has not resulted in the turnaround in Hatfield, many had hoped for.

Regardless of the current trajectory, Hatfield offers fantastic lifestyle choices that very few suburbs or cities can compete with: some of the best schools in the country and the University are located within walking distance of each other, the Gautrain provides direct access to the Gauteng city region and beyond, there are more developed sport facilities in this area than anywhere else in the region, while the University Hillcrest Campus (LC de Villiers) provides safe access to a fantastic complement of open space.

*"As cities grow upward, inward, and outward to serve changing populations, it is critical to consider the many players and processes that shape streets. Our streets are integrally tied to other urban systems and designing them well offers multiple benefits to cities and their residents."*

Global Street Design Guide, 2016: 3

# THE URBAN REGENERATION OF HATFIELD

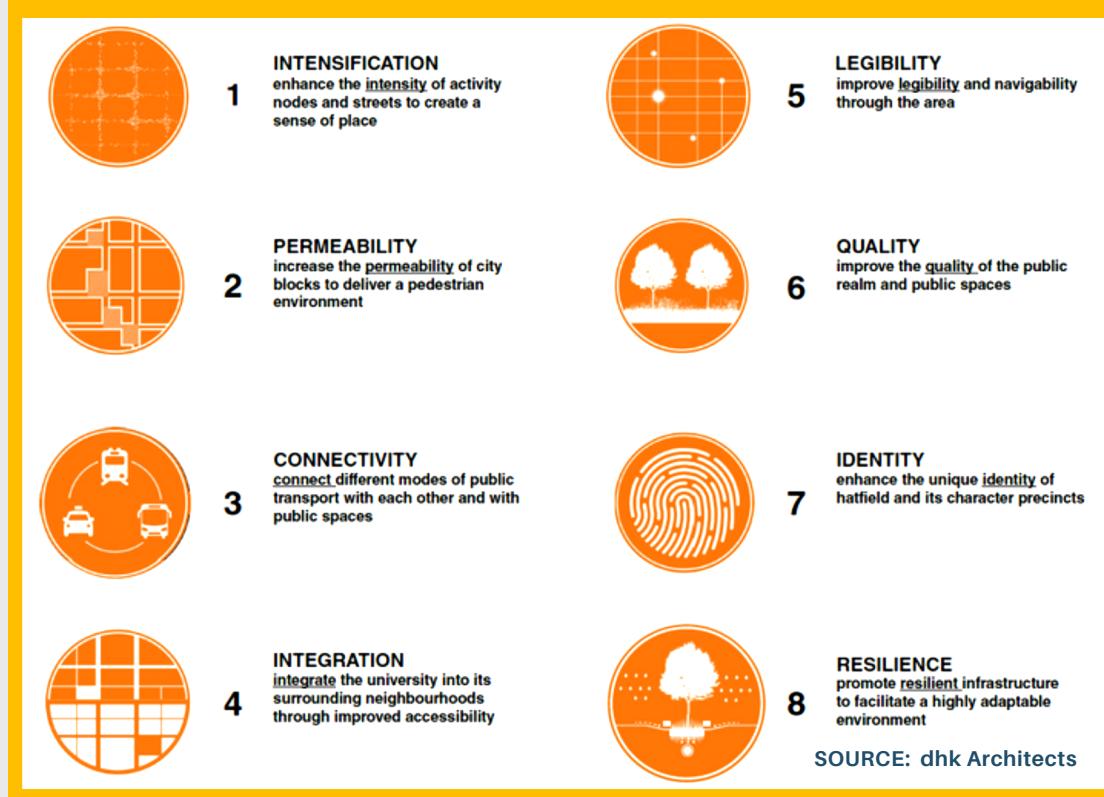
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If we intend to change and turn Hatfield around, we have to restore the balance and make it a Live-Work-Play precinct for everyone. If we wish to emulate the success stories of other precincts that have achieved this, we need to recognise that integrated urban communities are the key. The ambitious aim to transform the precinct is only attainable if we focus on creating and building partnerships between all members of this community, the city, university, institutions, business, the transport and the informal sector. Once we have agreed to and directed our collective energies towards our shared vision we can pursue the changes we wish to see.

In future some of the key changes to the area must include:

- Capitalizing on and unlocking the key assets of the area and maximize the lifestyle opportunities that this precinct can offer.
- Making connections and reintegrating the anchor institutions with the rest of the precinct.
- Balancing the modes of transport by shifting the focus from private transport to develop a transport orientated and walkable precinct.
- Developing integrated precincts that cater for mixed use and not isolated monofunctional buildings.
- Creating the public streets, walkways, boulevards, pocket parks, squares and spaces that encourage social exchange and integrate urban communities.
- Attracting and bringing back professionals, families and business to the precinct.

During the Urban Design Process the following core principles emerged:



In response to the global economic downturn, worldwide austerity measures and increased competition between cities to attract investment and develop vibrant communities, urbanism is gaining centre stage.

In Hatfield there has been a steady build-up around changing and making the precinct more sustainable, liveable and resilient over the last couple of years. Now is the time to pool our collective energies and make Hatfield the world class precinct we envision.

# THE VALUE OF URBAN DESIGN IN HATFIELD

*The building on the right defines and interacts with the public environment, compared to the red-brick building to the left that is cut off from the public realm by a high wall.*

Riana du Plessis – Urban Designer



***The most succinct definition of Urban Design can be found in the Dictionary of Urbanism that defines it as “the art of making places”: the shaping of buildings and the spaces between them in a way that creates places of social, environmental and economic value.***

Urban Design is often wrongly associated with a superficial beautification process of landscaping and interesting paving designs. Although visual quality is a by-product of Urban Design, the ultimate purpose is to improve people's experience of a particular place. And people's experience of a place has a direct bearing on the economy.

People tend to gravitate to areas where they can move around easily, where they feel a sense of enjoyment and belonging and, most importantly, where they feel safe.

Urban Design is responsible for creating good quality public spaces for civic life on streets, sidewalks, squares and plazas: those spaces where people move, hang out and interact. The spaces that capture an area's richness and vibrancy. But successful public spaces are shaped by the buildings around them.

Buildings define public spaces and contribute to how people will react in a public space, how safe they will feel, and how they will interact with the economy of the area. Investment in the public environment is all but wasted if the sidewalk is separated from a building by an expanse of parking or a high wall.

Well-designed buildings that interact with the public environment on the other hand allow a pedestrian on the way to the station to pass a coffee-shop next to the sidewalk and, being able to smell the coffee, make a snap decision to stop and buy a coffee and pastry. This is the role of Urban Design in changing, what Jan Gehl has termed, necessary activities into optional activities. And the lone student who has to walk between campus and residence feels a lot safer if he or she is surrounded by buildings with windows and people looking out onto the street.

Urban Design is therefore ultimately about the inseparable relationship between the public and the private domain. Urban Design offers a tool to celebrate public space and connect it to the private domain in a meaningful way.

# THE LANDLORD CHALLENGE: COVID 19

Leora Osrin-Karp



***The Coronavirus pandemic is not the type of event anyone ever expected to encounter in a business environment. It is more likely a storyline for a fictional Stephen King novel that one would read when escaping the reality of real life. It gives new meaning to the old adage that "life is stranger than fiction."***

Landlords and property management companies have evolved over the years and honed their skills to deal with a plethora of situations. This was mostly based on direct exposure to, or industry experience with, a host of issues that has enabled landlords to put measures in place to anticipate, limit and or mitigate the various operating risks that are common to the industry. Unfortunately though, the outbreak and rapid spread of a worldwide pandemic did not until recently qualify as a top of mind risk worthy of a top 10 spot on anyone's risk registers. So, landlords did not see this coming. But then, neither did the rest of the world. So, issues that landlords now face, resulting from either the lockdown or the impact of the Coronavirus itself, are firmly rooted in uncharted territory.

So how do we all get through this?

There is no app to develop or any technological quick fix to deal with Covid-19, the lockdown or any issues flowing therefrom. It is a back to basics approach. To quote a recent meme: "pay attention to how landlords treat their tenants during this time. It speaks volumes to their core ethics."

Afterall, the true nature of a business is bound to shine through during times of crisis.

The challenges facing landlords include the obvious - remote operation including marketing and communication, security, additional cleaning, rental: invoicing, reconciliation and administration; insurance, staff management etc., and the less obvious challenges such as management of building access control (minus the bio-metric systems), procuring (in bulk) the most sought after commodity worldwide at the moment - handsanitiser and then, of course, interpreting, understanding and implementing the various regulations that government has, and continues to issue in relation to the changing risk adjusted lockdown levels.

On a more serious note, I do believe that the integrity of the relationships between the landlords and their tenants will go a long way to resolving the many issues that have arisen since the lockdown started. Open communication and a willingness to engage is the start, and whilst both parties naturally retain their legal rights and remedies, the most equitable outcome would be one that is as commercially fair and reasonable as possible, as much as it is ethically acceptable, especially considering the trying circumstances we all find ourselves in.

***Rent: collect, with respect!***

# UNIVERSITY OF PRETORIA REPORT

***COVID-19 has caused disruption and even mayhem across the globe and the prospects of an early return to normality in many societies remain bleak. In South Africa it has been estimated that the virus will be with us for a long time with predictions of life returning to some form of normality in only 18 to 24 months' time.***

Hatfield, as a suburb, has not escaped the disruption. In many respects, the impact has been worse from the point of view of businesses in our area. Apart from the fact that businesses had to close down during level five of the lockdown, the closure of the University of Pretoria (UP) and the departure of the students, in a sense the lifeblood for many enterprises, has had devastating consequences for some. The effect will be felt well into the future.

When the government declared the COVID-19 pandemic a disaster for South Africa, universities across the country, as with most other institutions in our society, had to close down and students were sent home. Not all students could return home, however, but the few who remained behind in the designated residences were restricted in terms of their movement.

The University had to service their needs. The Hatfield CID also had a role to play in that regard as it had to continue providing security services in the public spaces around the residences where the students were housed. Visiting the Hatfield campus during level five of the lock down was a strange experience, even more so than during an end of year recess when there still tends to be some activity. The campus was completely deserted and access was restricted. It must have been a very lonely time for the students who remained in the residences.

Support service and academic personnel and researchers were also compelled to vacate the campus and work from home. Only employees whose work was designated as "essential", was allowed to access the campus with special permits.

That did not, however, mean that regular university work came to a standstill. In many respects, university personnel found themselves busier than before. Academics were faced with the enormous task of preparing to teach online while some university administrators were occupied with, amongst numerous other tasks, making arrangements to insure that all students would be able to access learning materials by having the appropriate tools available and sufficient data to do so. The University expressed the desire to successfully complete the academic year while, at the same time, insuring that no student was disadvantaged or left behind. UP has been fortunate to the extent that it has developed vast experience over the years for teaching online, and the transition to doing so during this crisis was achieved with fewer problems than other institutions without such familiarity, could do.

Many academics were closely involved with efforts to address the pandemic by, amongst other initiatives, cooperating with government in all three spheres (local, provincial and national) and, in some instances, even collaborating internationally. Several researchers were involved in projects aimed at better understanding COVID-19 and with efforts aimed at finding means to respond to it. In this regard the University, sadly, lost one of its stalwarts who was at the forefront of the coronavirus research at UP, Prof. Anton Stoltz, from the Faculty of Health Sciences, who passed away (from causes unrelated to COVID-19).

It is unclear when the University will return to being fully functional again. That is dependent on the directives of government and the Minister of Higher Education and Training specifically. While certain categories of students, notably final years students in Medicine and Veterinary Science who had to complete clinical training in order to graduate at the end of the current academic year, have been allowed to return to campus, others have not.

Their return will be phased in over time.

The most recent concession granted during level three of the lock down, permits the return of one third of the total student population comprising, amongst others, final year students, those who were required to undertake laboratory work and others who do not have appropriate facilities at home to continue with their studies online. It is expected that two-thirds of the students will be back on campus when we progress to level two of the lock down, and the full complement of students once level one has been reached. It is widely believed, however, that a return to the previous way of operating is unlikely. There is talk of a "new normal" that will entail a different or "hybrid" model of teaching and learning in which online teaching and learning could feature much more prominently. That would have the additional benefit of assisting in meeting the growing demand for more students to be admitted to universities where places are at a premium presently. It also provides cues for landlords and businesses in Hatfield to consider how best to adapt to the changing circumstances when, for example, students may not be required to be on or close to campuses for all of the time during the academic year, as is presently the case.

As mentioned above, the lockdown has impacted on businesses in Hatfield and has compromised the ability of some contributors to the Hatfield CID to pay their levies in full and/or on time. This has had an obvious impact on the ability of the CID to fulfil its functions optimally because, as a non-profit organisation, it is not in a position to build up, or hold substantial reserves.

In this regard, Hatfield is fortunate to have the University of Pretoria as an anchor institution in its midst. The CID received an assurance from the University that it would continue to pay its full levy. That constitutes 43% of its monthly income and puts it in the CID in a position to continue employing its entire staff compliment on full salary. It allowed the CID

to continue delivering its full range of services without any interruption. The CID is extremely grateful to the University for living up to its commitment as an anchor institution in Hatfield.

That, along with the efforts to cut costs in every manner possible, allowed the CID to provide some relief to contributors who were challenged in meeting their levy obligations in full.

We are traversing extraordinary times that require exceptional responses to ensure sustainability in every sphere of our existence. Our resilience will be tested, but a willingness to face up to the challenges presented, will insure that we pull through and succeed in the "new normal", possibly even more robustly than before.

The University as a thought leader, will be there to assist the CID and the community in its reorientation in the restructuring process. Hatfield is lucky to have UP in its midst.



# LOCKDOWN AND THE HATFIELD CID

**When President Ramaphosa made the announcement of a nationwide lockdown, very few of us were really ready for what was about to happen. Driving to work on the morning of Thursday 26th of March 2020, felt completely like an early Sunday morning drive through our beloved Hatfield. Not a person, not another car on the roads, no car guards and not a single students could be seen around the University of Pretoria's Hatfield campus.**

Arriving at the office the reality sunk in when we were told by the Tshwane municipality that CID's are deemed essential services and the necessary authorities had to be requested from the Companies and Intellectual Properties Commission (CIPC). Scrambling for legitimacy was quite a concerning matter as urgent arrangements had to be made to ensure that personnel obtained the necessary travel permits. Measures also had to be put in place to ensure the safety of our workforce. One of the most valuable things I was taught as a junior manager in the corporate world was "never to waste a good crisis". With that in mind a full staff meeting was convened and the game plan for lockdown was discussed in detail. The essence of the plan was the following:

**Ensure the safety and health of all employees** – the cleaning team members were divided into 2 smaller teams that would work on alternate days. With hardly any people in the public spaces of Hatfield, that was completely feasible and worked well, while at the same time reducing the risk of exposure to 50% of the cleaning team daily. Simultaneously, protective gear were procured and new procedures were introduced to manage the risk of contracting the virus. Our contracted security company, Peaceforce, took responsibility for the protection of their members.

**Maintain standards** – the protection and maintenance of the public spaces remains the core of the CID's mandate and, therefore, security personnel and cleaning staff were deployed in a manner that ensured that Hatfield remained perfectly functional. Criminality came to a grinding halt with only the few very foolish criminals chancing there luck. Needless to say, all perpetrators were arrested after being spotted on the CCTV cameras. The cleaning staff removed the rubble from our public spaces, and maintained the flower boxes.

**Trim the operating budget** – very soon after lockdown, management undertook an exercise to determine what costs could possibly be reduced in anticipation of cashflow pressures that may arise due to the impact of the lockdown and the ability of businesses and landlords to maintain levy payments on which the sustained functioning of CID was dependent. Collaboration with our contributors resulted in a potential levy reduction of 25% for the months of April and May. This was as approved by the board of directors.

**Get to grips with virtual meetings** – the new reality limited the movement of people, and virtual meetings on Zoom, Microsoft Teams, Google Meets etc. became the order of the day. Weekly check in meetings with the chairman and directors become a standing operating process and proved to be effective.

**Use of personal protection equipment (PPE's)** – all staff members quickly realised the necessity of sanitizing. Outrageous prices charged for these products that were essential in order to comply with regulations, placed a drain on our limited resources. Masks, screens and sanitizing have become the new normal and will probably remain with us for some time.

its mandate. As our former president, Madiba, once remarked "I learned that courage was not the absence of fear, but the triumph over it. The brave man is not he who does not feel afraid, but he who conquers that fear." - (from Long Walk to Freedom, the autobiography of Nelson Mandela). Covid-19 has brought fear into life across the planet and only brave people will continue to do what is necessary to remain relevant and functional.

The Hatfield CID commits to taking up that challenge on behalf of all the people of our suburb.

## HATFIELD CITY IMPROVEMENT DISTRICT

*"Proudly serving Hatfield"*

### #lockdown #workation #staycation

Our dedicated HCID Team has the following measures in place to remain operational and to honour our Service Commitment to our valued Stakeholders and the People of Hatfield, as long as it is within our control

The Hatfield CID is deemed an Essential Service:  
Security; Street Cleaning and Rubble removal



Our Management Team keeps their finger on the pulse of Hatfield and is in constant contact with our Stakeholders and other relevant parties

The Marketing Department ensures that there is a constant Social Media Feed with relevant topics  
Follow us on our HCID Facebook Group [hatfieldcid](#)

HCID Security Officers ensure the Safety of Property and People in Hatfield Our CCTV Control Room is operational 24/7

The Cleaning Team ensures clean streets daily, as well as timely rubble removal

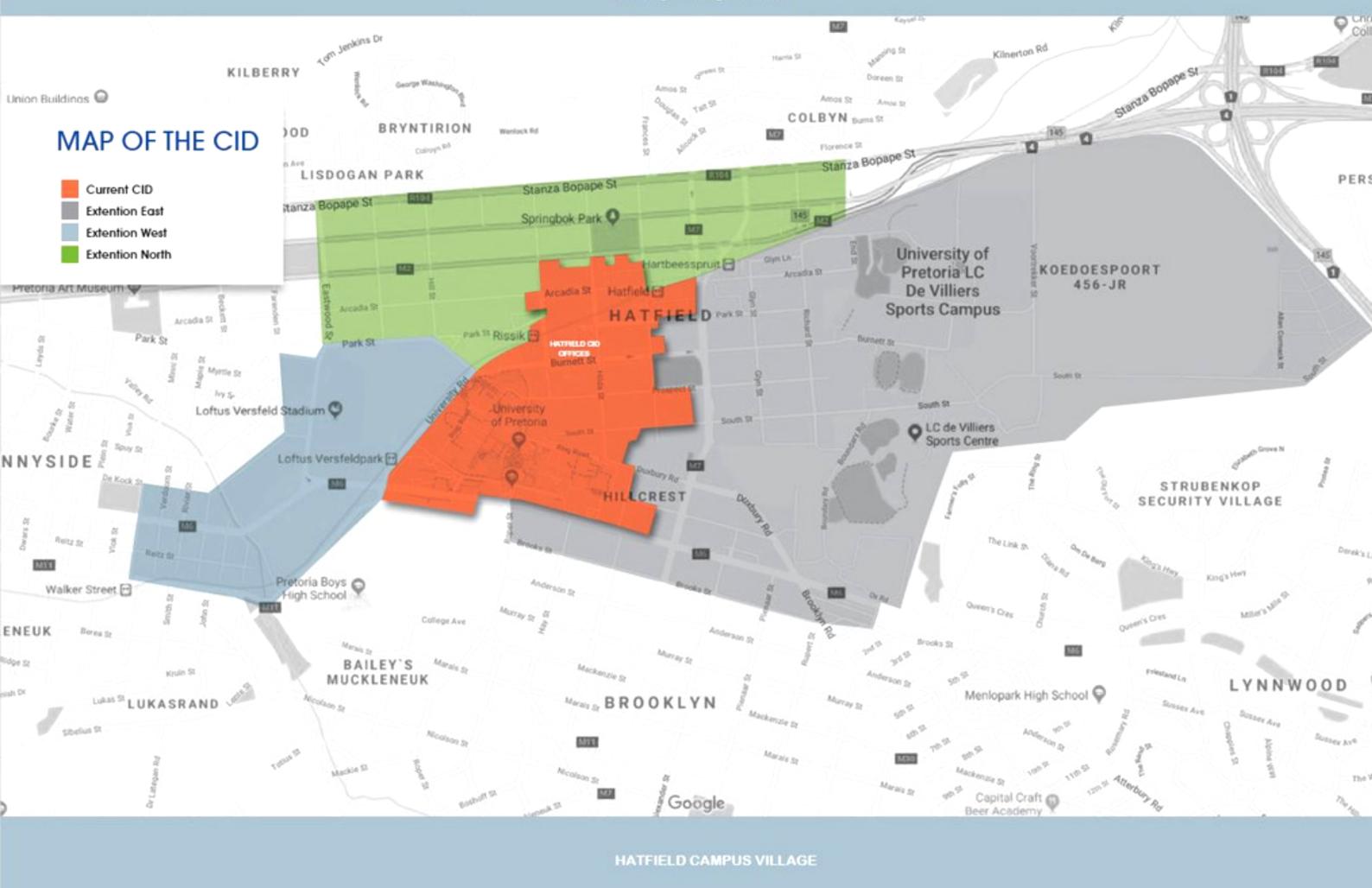
CCTV CONTROL ROOM - 073 540 1866  
JOHN BABU (CCTV) - 073 860 7126  
LUCAS LUCKHOFF (CEO) - 071 897 0126  
DANIE BASSON (COO) - 083 778 7272  
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# HATFIELD CITY IMPROVEMENT DISTRICT

HATFIELD CITY IMPROVEMENT DISTRICT  
"Proudly serving Hatfield"

## MAP OF THE CID



HATFIELD CAMPUS VILLAGE



**HATFIELD CID and PEACEFORCE  
SECURITY and  
INFORMATION CARAVAN**  
CORNERS OF HILDA and BURNETT  
STREETS @ THE FIELDS  
**073 540 1866**



**TMPD SATELLITE STATION**  
NEXT TO THE HATFIELD CID OFFICES -  
GROUND FLOOR  
BURNETT STREET @ THE FIELDS



**BROOKLYN SAPS**  
119 DUXBURY ROAD, HILLCREST  
**012 366 1735**  
Crime Stop **08600 10111**  
SMS Crime Line **32211**



24 HOUR EMERGENCY NUMBER  
073 540 1866 or 067 383 3115  
OFFICE 012 430 2370



Hatfield Cid



THE FIELDS, SHOP A009a  
1066 BURNETT STREET



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